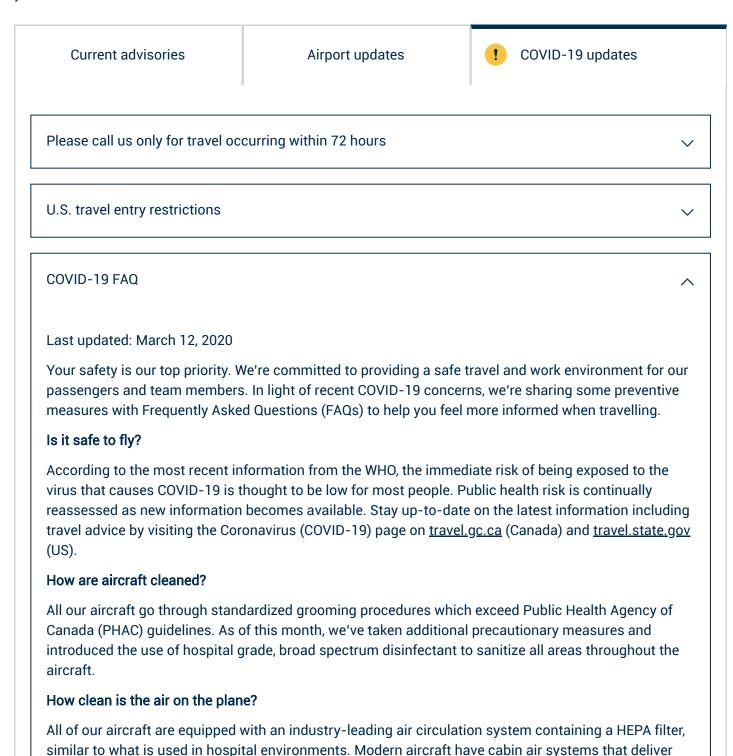
Travel Information 

Travel Alerts and Advisories

# Travel Alerts and Advisories

Check this page for weather advisories, travel alerts and airport updates that may affect your flight or booking with us. We will do our best to keep you informed of latest developments and the choices that are available to you.



approximately 50% outside air and 50% filtered, recirculated air. This means the supplied air is

essentially sterile and the risk of contracting a virus on board a flight is probably lower than in many confined spaces.

### What happens if someone is sick on my flight?

Should a passenger exhibit COVID-19 symptoms, our frontline teams and crews are trained to handle multiple scenarios and situations that can arise on the ground or onboard our aircraft. Additional hygiene and sterilization resources have been introduced to assist with this response.

## Is Porter waiving change fees or offering refunds?

Travel flexibility is important during times like these. We've implemented a flexible change and cancellation policy to give you more freedom to travel and peace of mind when booking. For more information, click <u>here</u>.

### What can passengers do to protect themselves from any infection on board?

The range of simple measures advised by WHO are effective even for passengers on a flight: maintaining hand hygiene, avoiding touching other people, covering coughs and sneezes, and avoiding travelling if becoming unwell.

One question that is often asked is whether passengers should wear masks when on a flight. Wear a mask if you are not feeling well. Otherwise there is no need to do so.

# Where should I go to find out more information?

Public Health Agency of Canada

Centre for Disease Control and Prevention

**World Health Organization** 

<u>IATA – Air transport communicable diseases</u>

Temporary Waiving of Change and Cancellation Fees

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Visit our <u>Delayed, Diverted or Cancelled Flights</u> page for more information on what we'll do to help and what we'll ask you to do.